

Grievance Procedure

Every effort is made to provide training in a manner that is responsive to the needs of participants. In the event of a complaint about the training presentations, the complainant will be asked to do the following:

- A. Request to meet with Women Aware's Chief Operating Officer. The COO will listen to their concerns and try to solve the problem.
- B. If the matter is not resolved, please contact the Chief Executive Officer to schedule a meeting.

All Women Aware staff can be reached at 732-249-4900. All grievances will be handled in a confidential manner.